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Moderating Usability Tests provides insight and guidance for usability testing. To a large extent, successful usability testing depends on the skills of the person facilitating the test. However, most usability specialists still learn how to conduct tests through an apprentice system with little formal training.

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Moderated usability testing. With moderated usability testing, a real person will be there to help facilitate (i.e., moderate) the test. The moderator will work directly with the test participant, guiding them through the study and will be there to help guide and answer questions if the participant encounters any challenges while completing their tasks.

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