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A practical guide to implementing Value Stream Management to guide your strategic investments in DevOps capabilities and deliver customer-centric value quickly and economically. Key Features: Address DevOps implementation issues, including culture, toolchain costs, improving work and information flows, and product team alignment. Implement proven VSM methodology to improve IT value stream flows. Leverage VSM platforms to view, analyze, and improve end-to-end value delivery. Book Description Value Stream Management (VSM) opens the door to maximizing your DevOps pipeline investments by improving flows and eliminating waste. VSM and DevOps together deliver value stream improvements across enterprises for a competitive advantage in the digital world. Driving DevOps with Value Stream Management provides a comprehensive review and analysis of industry-proven VSM methods and tools to integrate, streamline, and orchestrate activities within a DevOps-oriented value stream. You'll start with an introduction to the concepts of delivering value and understand how VSM methods and tools support improved value delivery from a Lean production perspective. The book covers the complexities of implementing modern CI/CD and DevOps pipelines and then guides you through an eight-step VSM methodology with the help of a use case showing an Agile team's efforts to install a CI/CD pipeline. Free from marketing hype or vendor bias, this book presents the current VSM tool vendors and customer use cases that showcase their products' strengths. As you advance through the book, you'll learn four approaches to implementing a DevOps pipeline and get guidance on choosing the best fit. By the end of this VSM book, you'll be ready to develop and execute a plan to streamline your software delivery pipelines and improve your organization's value stream delivery. What you will learn: Integrate Agile, systems thinking, and lean development to deliver customer-centric value. Find out how to choose the most appropriate value stream for your initial and follow-on VSM projects. Establish better flows with integrated, automated, and orchestrated DevOps and CI/CD pipelines. Apply a proven eight-step VSM methodology to drive lean IT value stream improvements. Discover the key strengths of modern VSM tools and their customer use case scenarios. Understand how VSM drives DevOps pipeline improvements and value delivery transformations across enterprises. Who this book is for: This book will help corporate executives, managers, IT team members, and other stakeholders involved in digital business transformations to improve the flow of customer value through their IT-based value streams. It will provide you with the practical guidance you need while adopting Lean-Agile, Value Stream Management, and DevOps capabilities on an enterprise scale to enable business agility. A basic understanding of how CI/CD and DevOps pipelines improve software delivery capabilities via integrated and automated toolchains will help you to make the most of the book.

The TOGAF 9 certification program is a knowledge-based certification program. It has two levels, leading to certification for TOGAF 9 Foundation and TOGAF 9 Certified, respectively. The purpose of certification to TOGAF 9 Certified is to provide validation that, in addition to the knowledge and comprehension of TOGAF 9 Foundation level, the Candidate is able to analyze and apply this knowledge. The learning objectives at this level therefore focus on application and analysis in addition to knowledge and comprehension. This Study Guide supports students in preparation for the TOGAF 9 Part 2 Examination, leading to TOGAF 9 Certified.

About This Book This book, "Managing Digital: Concepts and Practices", is intended to guide a practitioner through the journey of building a digital-first viewpoint and the skills needed to thrive in the digital-first world. As such, this book is a bit of an experiment for The Open Group; it isn't structured as a traditional standard or guide. Instead, it is structured to show the key issues and skills needed at each stage of the digital journey, starting with the basics of a small digital project, eventually building to the concerns of a large enterprise. So, feel free to digest this book in stages — the section Introduction for the student is a good guide. The book is intended for both academic and industry training purposes. This book seeks to provide guidance for both new entrants into the digital workforce and experienced practitioners seeking to update their understanding on how all the various themes and components of IT management fit together in the new world. About The Open Group Press The Open Group Press is an imprint of The Open Group for advancing knowledge of information technology by publishing works from individual authors within The Open Group membership that are relevant to advancing The Open Group mission of Boundaryless Information Flow™. The key focus of The Open Group Press is to publish high-quality monographs, as well as introductory technology books intended for the general

public, and act as a complement to The Open Group Standards, Guides, and White Papers. The views and opinions expressed in this book are those of the author, and do not necessarily reflect the consensus position of The Open Group members or staff.

The ArchiMate® Specification, an Open Group Standard, defines an open and independent modeling language for Enterprise Architecture that is supported by different tool vendors and consulting firms. The ArchiMate language enables Enterprise Architects to describe, analyze, and visualize the relationships among business domains in an unambiguous way. This book is the official specification of the ArchiMate 3.0.1 modeling language from The Open Group. ArchiMate 3.0.1 is a minor update to ArchiMate 3.0, containing the set of corrections from ArchiMate 3.0 Technical Corrigendum No. 1 (U172). This addresses inconsistencies and errors identified since the publication of Version 3.0 in June 2016. The ArchiMate Specification supports modeling throughout the TOGAF® Architecture Development Method (ADM). New features in Version 3 include elements for modeling the enterprise at a strategic level, such as capability, resource, and outcome. It also includes support to model the physical world of materials and equipment. Furthermore, the consistency and structure of the language have been improved, definitions have been aligned with other standards, and its usability has been enhanced in various other ways. The intended audience is threefold: • Enterprise Architecture practitioners, such as architects (e.g., business, application, information, process, infrastructure, and, obviously, enterprise architects), senior and operational management, project leaders, and anyone committed to work within the reference framework defined by the Enterprise Architecture. • Those who intend to implement the ArchiMate language in a software tool; they will find a complete and detailed description of the language in this book. • The academic community, on which we rely for amending and improving the language, based on state-of-the-art research results in the Enterprise Architecture field.

The TOGAF® Standard, a standard of The Open Group, is a proven Enterprise Architecture methodology and framework used by the world's leading organizations to improve business efficiency. It is the most prominent and reliable Enterprise Architecture standard, ensuring consistent standards, methods, and communication among Enterprise Architecture professionals. Those professionals fluent in the TOGAF approach enjoy greater industry credibility, job effectiveness, and career opportunities. The TOGAF approach helps practitioners avoid being locked into proprietary methods, utilize resources more efficiently and effectively, and realize a greater return on investment.

For trainers free additional material of this book is available. This can be found under the "Training Material" tab. Log in with your trainer account to access the material. TOGAF is a framework - a detailed method and a set of supporting tools - for developing an enterprise architecture, developed by members of The Open Group Architecture Forum. TOGAF Version 9.1 is a maintenance update to TOGAF 9, addressing comments raised since the introduction of TOGAF 9 in 2009. It retains the major features and structure of TOGAF 9, thereby preserving existing investment in TOGAF, and adds further detail and clarification to what is already proven. It may be used freely by any organization wishing to develop an enterprise architecture for use within that organization (subject to the Conditions of Use). This Book is divided into seven parts: Part I - Introduction This part provides a high-level introduction to the key concepts of enterprise architecture and in particular the TOGAF approach. It contains the definitions of terms used throughout TOGAF and release notes detailing the changes between this version and the previous version of TOGAF. Part II - Architecture Development Method This is the core of TOGAF. It describes the TOGAF Architecture Development Method (ADM) a step-by-step approach to developing an enterprise architecture. Part III - ADM Guidelines & Techniques This part contains a collection of guidelines and techniques available for use in applying TOGAF and the TOGAF ADM. Part IV - Architecture Content Framework This part describes the TOGAF content framework, including a structured metamodel for architectural artifacts, the use of reusable architecture building blocks, and an overview of typical architecture deliverables. Part V - Enterprise Continuum & Tools This part discusses appropriate taxonomies and tools to categorize and store the outputs of architecture activity within an enterprise. Part VI - TOGAF Reference Models This part provides a selection of architectural reference models, which includes the TOGAF Foundation Architecture, and the Integrated Information Infrastructure Reference Model (III-RM). Part VII Architecture Capability Framework This section looks at roles, Governance, compliance skills and much more practical guidance

The most authoritative guide to preparing for the ITIL(R) V3 Founda-

tion Certificate in IT Service Management. It includes an extensive range of practice questions complete with explanations and key learning points. The book utilises the experience of three members of the ISEB examination panel. An ITIL(R) Licensed Product.

The Open Group IT4IT(TM) Reference Architecture, Version 2.1, an Open Group Standard, provides a vendor-neutral, technology-agnostic, and industry-agnostic reference architecture for managing the business of IT. The Open Group IT4IT Reference Architecture standard comprises a reference architecture and a value chain-based operating model. The IT Value Chain has four value streams supported by a reference architecture to drive efficiency and agility. The four value streams are: - Strategy to Portfolio - Request to Fulfill - Requirement to Deploy - Detect to Correct. Each IT Value Stream is centered on a key aspect of the service model, the essential data objects (information model), and functional components (functional model) that support it. Together, the four value streams play a vital role in helping IT control the service model as it advances through its lifecycle. The IT4IT Reference Architecture: - Provides prescriptive guidance on the specification of and interaction with a consistent service model backbone (common data model/context). - Supports real-world use-cases driven by the Digital Economy (e.g., Cloud-sourcing, Agile, DevOps, and service brokering). - Embraces and complements existing process frameworks and methodologies (e.g., ITIL(R), CoBIT(R), SAFe, and TOGAF(R)) by taking a data-focused implementation model perspective, essentially specifying an information model across the entire value chain. The audience for this standard is: - IT Professionals who are responsible for delivering services in a way that is flexible, traceable, and cost-effective - IT Professionals / Practitioners who are focused on instrumenting the IT management landscape - IT Leaders who are concerned about their operating model - Enterprise Architects who are responsible for IT business transformation

Extensive additional material in the format of a full-colour workbook, that enables students to consolidate and enrich their language and practice exam skills. This intensive course will satisfy your students' practice needs and allow them to achieve their full potential. If you want to teach your students at the level of the exam from the beginning of the year, use Expert. The material is fully revised and completely in line with the latest exam specifications. Expert provides intensive & extensive practice in exam tasks from day one.

The Long-Awaited Update for Building a Thriving Consultancy Completely updated for today's busier-than-ever consultants, this classic guide covers the ins and outs for competing and winning in this ultracompetitive field. You'll find step-by-step advice on how to raise capital, attract clients, create a marketing plan, and grow your business into a \$1 million-per-year firm, plus brand-new material on: Blogging and social networking Global consulting Delegating labor Profiting in a troubled market Retainer business Internet marketing Praise for the previous editions of Million Dollar Consulting: "If you're interested in becoming a rich consultant, this book is a must read." Robert F. Mager, founder and president, Mager Associates, and member of the Training & Development Hall of Fame "Blast out of the per diem trap and into value billing." Jim Kennedy, founder, publisher, and editor, Consultants News "The advice on developing price structure alone is worth a hundred times the price of the book." William C. Byham, Ph.D., author of Zapp! "Must reading for those who are beginning a practice or seeking to upgrade an existing practice." Victor H. Vroom, John G. Searle Professor, School of Management, Yale University

For trainers free additional material of this book is available. This can be found under the "Training Material" tab. Log in with your trainer account to access the material. This title is a Study Guide for TOGAF® 9 Foundation. It gives an overview of every learning objective for the TOGAF 9 Foundation Syllabus and in-depth coverage on preparing and taking the TOGAF 9 Part 1 Examination. It is specifically designed to help individuals prepare for certification. This Study Guide is excellent material for: - Individuals who require a basic understanding of TOGAF 9; - Professionals who are working in roles associated with an architecture project such as those responsible for planning, execution, development, delivery, and operation; - Architects who are looking for a first introduction to TOGAF 9; - Architects who want to achieve Level 2 certification in a stepwise manner and have not previously qualified as TOGAF 8 Certified. A prior knowledge of enterprise architecture is advantageous but not required. While reading this Study Guide, the reader should also refer to the TOGAF Version 9.1 documentation (manual), available as hard copy and eBook, from www.vanharen.net and online booksellers, and also available online at www.opengroup.org.

The ArchiMate(R) Specification, a standard of The Open Group, defines an open and independent modeling language for Enterprise Architecture that is supported by different tool vendors and consulting firms. The ArchiMate language enables Enterprise Architects to describe, analyze, and visualize the relationships among business domains in an unambiguous way. This book is the official specification of the ArchiMate 3.1 modeling language from The Open Group. This edition of the standard includes a number of corrections, clarifications, and improvements to the previous edition, as well as several additions. The main changes between Version 3.0.1 and Version 3.1 of the ArchiMate Specification are listed below. In addition to these changes, various other minor improvements in definitions and other wording have been made: □Introduced a new strategy element: value stream □Added an optional directed notation for the association relationship □Improved the organization of the metamodel and associated figures □Further improved and formalized the derivation of relationships The intended audience is threefold: 1. Enterprise Architecture practitioners, such as architects (e.g., business, application, information, process, infrastructure, and, obviously, enterprise architects), senior and operational management, project leaders, and anyone committed to work within the reference framework defined by the Enterprise Architecture. 2. Those who intend to implement the ArchiMate language in a software tool; they will find a complete and detailed description of the language in this book. - The academic community, on which we rely for amending and improving the language, based on state-of-the-art research results in the Enterprise Architecture field.

This book covers everything you need to master the iSAQB® Certified Professional for Software Architecture - Foundation Level (CPSA-F) certification. This internationally renowned education and certification schema defines various learning paths for practical software architects. This book concentrates on the foundation level examination. It explains and clarifies all 40+ learning goals of the CPSA-F® curriculum. In addition, you find step-by-step preparation guide for the examination. Please beware: This book is not meant as a replacement for existing software architecture books and courses, but strongly focusses on explaining and clarifying the iSAQB CPSA-F foundation.

Winner of a Shingo Research and Professional Publication Award Information Technology is supposed to enable business performance and innovation, improve service levels, manage change, and maintain quality and stability, all while steadily reducing operating costs. Yet when an enterprise begins a Lean transformation, too often the IT department is either left out or viewed as an obstacle. What is to be done? Winner of a 2011 Shingo Research and Professional Publication Award, this book shares practical tips, examples, and case studies to help you establish a culture of continuous improvement to deliver IT operational excellence and business value to your organization. Praise for: "...will have a permanent place in my bookshelf. —Gene Kim, Chief Technology Officer, Tripwire, Inc. ... provides an unprecedented look at the role that Lean IT will play in making this revolutionary shift and the critical steps for sustained success. —Steve Castellanos, Lean Enterprise Director, Nike, Inc. Twenty years from now the firms which dominate their industries will have fully embraced Lean strategies throughout their IT organizations. —Scott W. Ambler, Chief Methodologist for Agile and Lean, IBM Rational ... a great survival manual for those needing nimble and adaptive systems. —Dr. David Labby, MD, PhD, Medical Director and Director of Clinical Support and Innovation, CareOregon ... makes a major contribution in an often-ignored but much-needed area. —John Bicheno, Program Director MS in Lean Operations, Cardiff University ... a comprehensive view into the world of Lean IT, a must read! —Dave Wilson, Quality Management, Oregon Health & Science University

Discussing concepts, principles, methods, and techniques, this book covers all types of engagement and interaction between a service provider and its customers, users, suppliers, and partners. --

UNESCO pub. Report on distance study systems at higher education level involving the use of modern media (educational radio, television, correspondence courses and other media) - comprises 17 case studies of such systems in various countries, and covers administrative aspects, the impact of educational technology and innovation, curriculum development, cost effectiveness, educational research and evaluation, educational planning implications, teaching methods, etc. Bibliographies and statistical tables.

This material cannot be ordered without an exam or usage of a trainer. This Courseware package can only be ordered by Partners. The Courseware consist out of ArchiMate® 3 Foundation and Practitioner (Level 1 & 2) (ISBN978 94 018 0217 8) This courseware is based on ArchiMate 3.0. The ArchiMate Specification is a modeling language that enables Enterprise Architects to describe, analyze and visualize relationships among architecture domains using easy to understand visuals representations. It provides a common language for describing how various parts of the enterprise are constructed and how they operate, including business processes, organizational structures, information flows, IT systems, and technical and physical infrastructures. In a time when many enterprises are undergoing rapid change, ArchiMate models help stakeholders design, assess and communicate those

changes within and between architecture domains, as well as examine the potential consequences and impact of decisions throughout an organization. A training in ArchiMate will give you knowledge about theoretical and practical aspects of ArchiMate and is useful if you wish to be able to apply this modelling language in practice. The purchase of the exam related to this ArchiMate® courseware is mandatory when purchasing this ArchiMate® courseware. Exam information: When registered for a ArchiMate® course, the exam/certification voucher will be included in the training fee. This only applies to courses offered by Van Haren Publishing or its affiliates.

Application management refers to the maintenance and enhancement of information systems, and accounts for a large proportion of IT expenditure. This publication contains information on the ASL (the Application Services Library) framework, which is currently the only public domain application management standard in the world. Aspects discussed include: the structure of the ASL framework, maintenance processes including configuration, capacity and continuity management; impact analysis, design, testing and implementation; connecting processes such as software control and distribution; application cycle management; organisations cycle management; relationships with other forms of management; application and introduction of ASL.

The Private Library is a book by Arthur Lee Humphreys. It provides a host of great book quotes, history on books and libraries, how to bind an old leather book, how to catalogue, purchase for, and set up a private library.

ITIL Practitioner Guidance is the essential reference text which accompanies the ITIL Practitioner qualification. Fully integrated with the ITIL Practitioner syllabus, this publication is also a practical guide that helps IT service management (ITSM) professionals turn ITIL theory into practice through case studies, worksheets, templates and scenarios. The book assumes knowledge of ITIL and ITSM up to ITIL Foundation level, and begins with a discussion of the guiding principles of ITSM. It goes on to explain how these guiding principles are essential for ITSM and how they relate to philosophies, frameworks and methodologies such as DevOps, Lean, Agile etc. The publication shows how following the CSI (continual service improvement) approach, and how the core skills of organizational change management, communication, metrics and measurement, can underpin successful ITSM improvement initiatives.

This title is the Study Guide for the TOGAF® Business Architecture Part 1 Examination. It gives an overview of every learning objective for the TOGAF Business Architecture Syllabus and in-depth coverage on preparing and taking the TOGAF Business Architecture Part 1 Examination. It is specifically designed to help individuals prepare for certification. This Study Guide is excellent material for: • Individuals who require knowledge and understanding of TOGAF Business Architecture techniques; • Professionals who are working in roles associated with an architecture project such as those responsible for planning, execution, development, delivery, and operation; • Architects who are looking to achieve the TOGAF Business Architecture Level 1 credential; • Architects who want to specialize in development of a Business Architecture based on the TOGAF Standard, Version 9.2; It covers the following topics: • Business Modeling • Business Capabilities • Value Streams • Information Mapping • TOGAF Business Scenarios and how to apply them in development of a Business Architecture based on the TOGAF Standard, Version 9.2. A prior knowledge of Enterprise Architecture is advantageous but not required. While reading this Study Guide, the reader should also refer to the TOGAF Standard, Version 9.2 documentation (manual), available as hard copy and eBook, from www.vanharen.net and online booksellers, and also available online at www.opengroup.org.

This guide is intended to help organisations put in place effective frameworks for taking informed decisions about risk. It brings together recommended approaches, checklists and pointers to more detailed information on tools and techniques. The topics covered include: the principles of risk management; how risks are managed; managing risks at the strategic, programme, project and operational level; techniques and examples of the benefits of risk management. The publication draws on the experience of experts from both the private and public sector.

Open Agile Architecture™, a standard of The Open Group, offers an approach to architect at scale with agility. It provides guidance and best practices for Enterprise Architects seeking to transition into Agile and Digital contexts. Empowering an Enterprise to Succeed with its Digital-Agile Transformation Agile teams drive the enterprise's Digital Transformation by inventing new business models, delivering superior customer experiences, developing digital products, and architecting highly-automated operating systems. The Open Agile Architecture Standard was designed keeping the needs of all business stakeholders in mind: Business Leaders - to drive the enterprise's Digital and Agile change journey Enterprise Architects - to extend their scope of influence in an Agile at scale world Product Managers - to help transform customer experience, innovate products, and generate growth Product Owners - to accelerate their transformation from managing feature backlogs to steering value delivery Operations Managers - to enable them to leverage Lean and automation to generate sustainable competitive advantages Software Engineers - to leverage the power of

digital technologies to co-innovate with the business The more Agile the enterprise, the faster the learning cycles, and faster learning cycles translate to shorter time-to-market resulting in more agility. By adopting an Open Agile Architecture approach, your organization can capitalize on this accelerated learning cycle, meaning your Agile and Digital capabilities continuously and simultaneously co-create one another.

ITIL is a widely adopted body of knowledge and best practices for successful IT Service Management that links with training and certification. ITIL 4 has evolved from the current version by re-shaping much of the established ITSM practices in the wider context of customer experience; value streams and digital transformation; as well as embracing new ways of working, such as Lean, Agile, and DevOps. ITIL 4 provides the guidance organizations need to address new service management challenges and utilize the potential of modern technology. It is designed to ensure a flexible, coordinated and integrated system for the effective governance and management of IT-enabled services. "ITIL Foundation" is the first ITIL 4 publication and the latest evolution of the most widely-adopted guidance for ITSM. Its audience ranges from IT and business students taking their first steps in service management to seasoned professionals familiar with earlier versions of ITIL and other sources of industry best practice. The guidance provided in this publication can be adopted and adapted for all types of organizations and services. To show how the concepts of ITIL can be practically applied to an organization's activities, ITIL Foundation follows the exploits of a fictional company on its ITIL journey.

The Armenian Genocide was one of the greatest atrocities of the twentieth century, an episode in which up to 1.5 million Armenians lost their lives. In this major new history, the renowned historian Raymond Kevorkian provides an authoritative account of the origins, events and consequences of the years 1915 and 1916. He considers the role that the Armenian Genocide played in the construction of the Turkish nation state and Turkish identity, as well as exploring the ideologies of power, rule and state violence. Crucially, he examines the consequences of the violence against the Armenians, the implications of deportations and attempts to bring those who committed the atrocities to justice. Kevorkian offers a detailed and meticulous record, providing an authoritative analysis of the events and their impact upon the Armenian community itself, as well as the development of the Turkish state. This important book will serve as an indispensable resource to historians of the period, as well as those wishing to understand the history of genocidal violence more generally.

Summary The TOGAF 9 certification program is a knowledge-based certification program. It has two levels, leading to certification for TOGAF 9 Foundation and TOGAF 9 Certified, respectively. The purpose of certification to TOGAF 9 Certified is to provide validation that, in addition to the knowledge and comprehension of TOGAF 9 Foundation level, the Candidate is able to analyze and apply this knowledge. The learning objectives at this level therefore focus on application and analysis in addition to knowledge and comprehension. This Study Guide supports students in preparation for the TOGAF 9 Part 2 Examination, leading to TOGAF 9 Certified. This third edition contains minor updates to remove references to the TOGAF 8-9 Advanced Bridge Examination1 and also adds four bonus practice examination questions to Appendix B. It gives an overview of every learning objective for the TOGAF 9 Certified Syllabus beyond the Foundation level.

"A military science & leadership development program."--Amazon.com.

The Digital Practitioner Pocket Guide is designed to be a handy reference guide to selected parts of the Digital Practitioner Body of Knowledge™ Standard. It is designed to help: • Those who require a first introduction and basic understanding of the Digital Practitioner Body of Knowledge Standard • Individuals who wish to create and manage product offerings with an increasing digital component, or lead their organization through Digital Transformation • IT professionals working within any size organization, from a startup through to a large enterprise, that has adopted digital approaches It covers the following topics: • A brief introduction to the Digital Practitioner Body of Knowledge Standard • An introduction to key terminology, key concepts, and the structure of the Body of Knowledge • Basic concepts employed by the Digital Practitioner • The capabilities of digital infrastructure and initial concerns for its effective, efficient, and secure operation • The objectives and activities of application development • Why product management is formalized as a company or team grows, and the differences between product and project management • The key concerns and practices of work management as a team increases in size • The basic concepts and practices of operations management in a digital/IT context • How to coordinate as the organization grows into multiple teams and multiple products • IT investment and portfolio management • Organizational structure, human resources, and cultural factors • Governance, risk, security, and compliance • Information and data management on a large scale • Practices and methods for managing complexity using Enterprise Architecture

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certification to TOGAF 9 Certified is to provide validation that, in addition to the knowledge and comprehension of TOGAF 9 Foundation level, the Candidate is able to analyze and apply this knowledge. The learning objectives at this level therefore focus on application and analysis in addition to knowledge and comprehension. This Study Guide supports students in preparation for the TOGAF 9 Part 2 Examination, leading to TOGAF 9 Certified. This third edition contains minor updates to remove references to the TOGAF 8-9 Advanced Bridge Examination¹ and also adds four bonus practice examination questions to Appendix B. It gives an overview of every learning objective for the TOGAF 9 Certified Syllabus beyond the Foundation level.

Today's customers want it all and they want it now: innovation, speed, agility, and value. How can you drive operational excellence, stimulate growth, and accelerate idea-to-value innovation throughout your enterprise? Shingo Prize-winning author Steve Bell, joined by other thought leaders, offers useful insights and examples you can start using now. Run Grow Transform takes the next logical step to driving enterprise value. This could be the game-changing playbook for IT 3.0. -Mark Katz, CIO & Senior Vice President, Esselte Corporation A powerful read detailing how companies can leverage their Lean IT transformation to supercharge the business. -Tom Paider, IT Build Capability Leader, Nationwide The consistent application of the practices described in this book has enabled Embraer to reap huge gains. I recommend this book as a desktop companion. -Alexandre Baule, Vice President Information Systems, Embraer Run Grow Transform takes the reader a leap forward, ready for immediate application to bridge Lean and innovation. -Melissa Barrett, Enterprise Architecture & IT Strategy, Premera Blue Cross This book focuses on the most critical and challenging issue for any aspect of the development or use of IT: creating a collaborative learning culture. -Jeffrey K. Liker, Shingo Prize-Winning Author of The Toyota Way Run Grow Transform sets out the principles and practices necessary for success in the new economy. -Jez Humble, author of Continuous Delivery Steve Bell has hit another home run with this book. Either your organization will adopt the wisdom contained in this book and thrive, or your competitors will do so and put you out of business. -Scott Ambler, author Disciplined Agile Delivery and 19 other books It's rare to see truly new insight added to the Lean discussion. Steve Bell does just that by continuing to push the frontiers of Lean thinking. -Alexander Brown, COO, Scrum Inc. A powerful read detailing how companies can leverage their Lean IT transformation to supercharge the business. -Tom Paider, IT Build Capability Leader, Nationwide Steve Bell has mapped a new trajectory. I challenge any CIO to read Bell's breakthrough work and not be compelled to start this journey to become a transformative leader in the creation of real and sustainable value. -Jeffrey Barnes, Society for Information Management (SIM), Regional Director, Advanced Practices Council All too often the IT organization is viewed as an impediment to lean transformation, when it truly can be a catalyst. Steve's book sorts out all the noise, the jargon, and the "hero culture", guiding the reader to what is so obvious, yet so hard to see: build your culture around your customer! -Josh Rapoza, Director of Web Strategy and Operations, Lean Enterprise Institute Aligning Lean and IT is a great challenge with a big payoff. This book really shows how Lean and IT can create a strong enterprise; it's a great

inspiration. -Klaus Lyck Petersen, Solar A/S A must read for any organization that is pursuing continuous improvement. In today's world, real business improvement cannot be achieved without the IT factor; this book will help any organization achieve the improvement that they are seeking. -Barry J. Brunetto, Vice President, Information Systems, Blount International Precise, concise, and entertaining, this book provides the reader with crucial tips on how IT can help enterprises survive and thrive in a fast-paced technological and economic environment. This is mandatory reading not only for businesses and IT organizations, but also for universities and policy makers. -Fuat Alican, PhD, Vice President, Central American Scientific Research and Education Center Not just for Lean Practitioners, Run Grow Transform is a must-have reference for any IT organization, regardless of size, age or industry, looking to move to the next level of performance. -Sarah Topham, Lean Deployment Leader, Information Technology & Product Management, Paychex, Inc. This is a long overdue book that addresses the key challenges for today's IT organization and puts Lean IT into a context that is too often lacking. -James Finster, Tata Consultancy Services The 'business as usual' scenario is not an option in today's economy and global challenges. A transformation in methods, tools and frameworks is needed to guide our business decisions. This book is your first step! -Khuloud Odeh, IT Director, Grameen Foundation Delivering beyond the helpful folk wisdom and narrow techniques and technologies found elsewhere, Steve Bell and his contributors provide practical full value stream lifecycle methods for continuous improvement using Lean in an IT and customer (business) setting. -Martin Erb, Director of Professional Services, Pink Elephant Run Grow Transform clarifies the eternal quest of IT: to simply "running" of the business and to create innovative solutions to grow the business and create sustainable competitive advantage to transform the way customers interact with your business, in plain, actionable advice from one who has been on the front lines. -Tom Foco, Value Stream Solution

This is the official Open Group Pocket Guide for TOGAF Version 9 Enterprise Edition. This pocket guide is published by Van Haren Publishing on behalf of The Open Group. TOGAF, The Open Group Architectural Framework is a fast growing, worldwide accepted standard that can help organisations build their own Enterprise Architecture in a standardised way. This book explains why the in's and out's of TOGAF in a concise manner. This book explains how TOGAF can help to make an Enterprise Architecture. Enterprise Architecture is an approach that can help management to understand this growing complexity.

Little did Kathleen, Chief Architect at ArchiSurance, know, as she walked into a meeting with the CIO, just how much her job was going to change. Her intention had been to get approval for some new ideas she'd had to strengthen their Enterprise Architecture, after having slowly lost a grip on it during the merger. During the meeting, however, it becomes apparent that the transformation of the organization to become more digital has caused chaos, and not only for her team. It is clear, despite all good intentions, that the transformation is failing. By the end of the meeting, she has agreed to help turn the situation around. After leading the initial reset of the Digital Transformation, Kathleen is suddenly the owner of the implementation. What follows is a journey of the typical problems faced by companies as they make decisions to deploy

digital technologies. Kathleen proceeds to solve one problem after the other using guidance from the open digital standards of The Open Group to lay the foundation for deploying quality digital technology solutions at a faster pace.

ArchiMate®, an Open Group Standard, is an open and independent modelling language for Enterprise Architecture that is supported by different tool vendors and consulting firms. ArchiMate provides instruments to enable enterprise architects to describe, analyze, and visualize the relationships among business domains in an unambiguous way. This book provides the official specification of ArchiMate 2.1 from The Open Group. ArchiMate 2.1 is a maintenance update to ArchiMate 2.0, addressing comments raised since the introduction of ArchiMate 2.0 in 2012. The ArchiMate 2.1 Standard supports modelling throughout the TOGAF® Architecture Development Method (ADM). The intended audience is threefold: Enterprise Architecture practitioners, such as architects (e.g. application, information, process, infrastructure, and, obviously, enterprise architects), senior and operational management, project leaders, and anyone committed to work within the reference framework defined by the Enterprise Architecture. Those who intend to implement ArchiMate in a software tool; they will find a complete and detailed description of the language in this book. The academic community, on which we rely for amending and improving the language, based on state-of-the-art research results in the enterprise architecture field.

For trainers free additional material of this book is available. This can be found under the "Training Material" tab. Log in with your trainer account to access the material. The TOGAF 9 certification program is a knowledge-based certification program. It has two levels, leading to certification for TOGAF 9 Foundation and TOGAF 9 Certified, respectively. The purpose of certification to TOGAF 9 Certified is to provide validation that, in addition to the knowledge and comprehension of TOGAF 9 Foundation level, the Candidate is able to analyze and apply this knowledge. The learning objectives at this level therefore focus on application and analysis in addition to knowledge and comprehension. This Study Guide supports students in preparation for the TOGAF 9 Part 2 Examination, leading to TOGAF 9 Certified. This third edition contains minor updates to remove references to the TOGAF 8-9 Advanced Bridge Examination¹ and also adds four bonus practice examination questions to Appendix B. It gives an overview of every learning objective for the TOGAF 9 Certified Syllabus beyond the Foundation level.

This is the official Pocket Guide for the TOGAF® Standard, Version 9.2, from The Open Group. It is published in hard copy and electronic formats by Van Haren Publishing. The TOGAF Standard, a standard of The Open Group, is a proven Enterprise Architecture methodology and framework used by the world's leading organizations to improve business efficiency. It is the most prominent and reliable Enterprise Architecture standard, ensuring consistent standards, methods, and communication among Enterprise Architecture professionals. Those professionals who are fluent in the TOGAF approach enjoy greater industry credibility, job effectiveness, and career opportunities. The TOGAF approach helps practitioners avoid being locked into proprietary methods, utilize resources more efficiently and effectively, and realize a greater return on investment.