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ITIL release management is a component of software implementation. Its sub-processes include: Release Management Support - Providing guidelines and support for release deployment. Release Planning - Assigning authorized changes to release packages, defining the scope of releases, and creating release schedules.

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ITIL postulates ITIL defines changes as "the addition, modification or removal of anything that could have an effect on IT services," and Change Management as "the process responsible for controlling the lifecycle of all changes, enabling beneficial changes to be made with minimum disruption to IT services."

The Business-Focused, Best-Practice Guide to Succeeding with ITIL Change and Release Management ITIL (Information Technology Infrastructure Library) can help organizations streamline and integrate their operations, dramatically improving efficien-

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That means a release may include hardware, software, processes, documentation, or any other components that are necessary to successfully implementing an approved change to your IT services. Most of the ITIL-abiding organizations create and maintain their own release policies, which help to define how those releases would be numbered, how often they will develop new releases, and how those releases would be deployed (See: ITIL Release management approaches section described below).

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Larry Klosterboer presents a more readable version of the ITIL "Service Support" (v2) and "Service Transition" (v3) books with "Implementing ITIL Change and Release Management". This author sees a

definite relationship between the two processes: "Change management controls IT execution while release management encompasses the wider vision and deals with the fine details..."

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Global service domain teams, specialising in Telecoms, Desktop and Data Centre services have been established, and the successful introduction of four ITIL-based Service Management processes—Change, Release, Incident and Problem Management —has positioned IT firmly on its roadmap to world-class service delivery.

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Specifically: 1. Configuration, change, and release management will begin in the functional baseline stage, the first baseline in the information system implementation cycle. 2. Before any change to a system or a baseline, the proposed change will be evaluated, approved, tested, released and documented.

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ITIL change management follows a standard operating procedure to eliminate any unintended interruptions and capture necessary details about a change before it is implemented such as reason for change, planning and approval. ITIL Change management is essential for businesses to implement changes smoothly and maintain current working state.

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