
Access PDF IHCD BASIC TRAINING MANUAL AMBULANCE SERVICE

As recognized, adventure as with ease as experience nearly lesson, amusement, as well as arrangement can be gotten by just checking out a ebook **IHCD BASIC TRAINING MANUAL AMBULANCE SERVICE** plus it is not directly done, you could bow to even more approaching this life, a propos the world.

We allow you this proper as with ease as easy showing off to acquire those all. We come up with the money for IHCD BASIC TRAINING MANUAL AMBULANCE SERVICE and numerous book collections from fictions to scientific research in any way. in the course of them is this IHCD BASIC TRAINING MANUAL AMBULANCE SERVICE that can be your partner.

CSPI5W - GRANT DAISY

Emergency Birth in the Community is the essential resource for all healthcare professionals who come into contact with emergency deliveries in the community setting, including midwives and GPs. The book has been specifically adapted from the official JRCALC Guidelines, which covers the established standard for prehospital care.

Praise for the 1st edition: "This book is a must have for any midwife, particularly those working in the community, clinics and in high-risk areas....This book is an extremely useful reference tool." (MIDIRS Midwifery Digest) "The important facts are

laid out concisely, primarily focusing on management, using evidence based guidelines for best midwifery practice." (RCGP Journal) Medical Disorders in Pregnancy: A Guide for Midwives, 2nd edition clearly outlines existing and pre-existing conditions which women can experience during pregnancy. This comprehensive and practical handbook identifies issues for pre-conception care, defines the condition, explores possible complications, outlines recommended treatment and emphasizes specific midwifery care. This fully revised and updated edition of Medical Disorders in Pregnancy: A Guide for Midwives builds on

the success of the first edition by covering more subjects. It includes physiology, more illustrations and algorithms and its accessible reference-style text enables information to be quickly and easily found. Special Features A practical guide on medical disorders written specifically for midwives Jointly written by medical and midwifery experts in the field Accessible reference style format makes information easy and quick to find Emphasis on inter-professional working

This title is directed primarily towards health care professionals outside of the United States. It is a unique, comprehen-

sive text for paramedics in the UK covers all areas of knowledge that paramedics are expected to be familiar with and the wide range of situations they will face. Each chapter is written by an expert practicing in the field. The book is designed to be as accessible as possible with important points highlighted in tinted panels, lists, tables, flow charts and mnemonics. It is highly illustrated to aid comprehension. The comprehensive coverage of UK paramedic practice makes this the only book with all the core information that UK paramedics need to know. The highly structured presentation (lists, tables, important points highlighted in tinted panels, flow charts, mnemonics) assists learning and revision. Over 350 high-quality line diagrams and photographs clearly illustrate complex procedures, relevant anatomy and give examples of equipment. The text will be fully updated in line with changes to training for paramedics, paramedic protocols, technological developments etc. The design and layout will be improved to make the text easier to use.

Famous murder cases of the great pathologist

The new edition of the hugely successful Ross and Wilson Anatomy & Physiology in Health and Illness continues to bring its readers the core essentials of human biology presented in a clear and straightforward manner. Fully updated throughout, the book now comes with enhanced learning features including helpful revision questions and an all new art programme to help make learning even easier. The 13th edition retains its popular website, which contains a wide range of 'critical thinking' exercises as well as new animations, an audio-glossary, the unique Body Spectrum® online colouring and self-test program, and helpful weblinks. Ross and Wilson Anatomy & Physiology in Health and Illness will be of particular help to readers new to the subject area, those returning to study after a period of absence, and for anyone whose first language isn't English. Latest edition of the world's most popular textbook on basic human anatomy and physiology with over 1.5 million copies sold worldwide. Clear, no nonsense writing style helps make learning easy. Accompanying website contains animations, audio-glossary, case studies and other self-assessment material, the unique Body Spec-

trum® online colouring and self-test software, and helpful weblinks. Includes basic pathology and pathophysiology of important diseases and disorders. Contains helpful learning features such as Learning Outcomes boxes, colour coding and design icons together with a stunning illustration and photography collection. Contains clear explanations of common prefixes, suffixes and roots, with helpful examples from the text, plus a glossary and an appendix of normal biological values. Particularly valuable for students who are completely new to the subject, or returning to study after a period of absence, and for anyone whose first language is not English. All new illustration programme brings the book right up-to-date for today's student. Helpful 'Spot Check' questions at the end of each topic to monitor progress. Fully updated throughout with the latest information on common and/or life threatening diseases and disorders. Review and Revise end-of-chapter exercises assist with reader understanding and recall. Over 150 animations – many of them newly created – help clarify underlying scientific and physiological principles and make learning fun.

The Department of Health has until recent-

ly been focusing on speed of response as a measure of performance of the ambulance service, rather than on clinical outcomes for patients. The ambulance service achieves high levels of public satisfaction but there are wide variations in ambulance trusts' efficiency and the NAO concludes that the system has not delivered the best value for money to date. The 8-minute response target, intended for the most seriously ill patients, is one of the most demanding in the world. However, its application has skewed ambulance trusts' approach to performance measurement and management. The target is also applied to a much wider group of patients than intended. The report identifies various inefficiencies in the system, with cost per incident varying between £176 and £251. There is scope across the urgent and emergency care system to make more of different ways of responding to patients, such as clinical advice to callers over the phone and taking patients to minor injuries units rather than A&E departments. If all 11 trusts adopted the best practice currently being used in at least one trust, the NHS could save £165 million a year. The elements of the emergency care system are

not yet fully integrated and this leads to delays in turnaround times at hospital A&Es. Over one-fifth of patient handovers take longer than the recommended 15 minutes. The new clinical quality indicators introduced from April offer the potential for a fuller measurement of performance based on outcomes.

Roadcraft is the official Police Driver's Handbook, approved by the Association of Chief Police Officers, and is used by the police service to train police drivers, but it is useful for any driver wishing to improve their skills and safety to a more advanced level. Roadcraft aims to help people become better drivers by increasing awareness of all factors that affect driving, such as the capability of the driver, characteristics of the vehicle, and road and traffic conditions. This new edition has been prepared in close consultation with a working group of senior police driving instructors and other police and civilian advance driver training experts. It has been updated to reflect recent changes in the legislative framework surrounding driving and emergency response driving and new methodologies in teaching safe driving. It now also incorporates information on automotive

engineering advances such as ABS and Sat-Nav devices and their effect on driving. A new chapter has been added to teach drivers the physical and psychological aspects of driving and how to develop mental skills to become a better driver.

The Pre-hospital Obstetric Emergency Training (POET) programme provides an introduction to the obstetric patient and the anatomical and physiological changes that occur during pregnancy (including interpretation of patient-held records and rapid assessment of the obstetric patient). It includes clear definitions and describes risk factors, diagnosis and pre-hospital management of significant problems that occur in both early and late pregnancy and the immediate postnatal period. These are all situations that the pre-hospital practitioner may attend. This text and the accompanying integrated on-line and 'hands on' course will help practitioners identify and manage a range of time-critical obstetric emergencies specifically in the pre-hospital setting, and provides a structured examination and assessment technique as an aid to determining what treatments should be provided before transport, as well as when and how urgently transport should be

initiated. POET is of relevance to paramedics, ambulance staff, doctors, and nurses working in the emergency pre-hospital setting and midwives facilitating home births. It will also be of considerable value to medical and nursing practitioners working in Emergency Departments and unscheduled care settings where immediate access to skilled obstetric assistance is not available.

The driving test reaches its 80th anniversary in 2015, and this commemorative edition of the Highway Code is a celebration of that milestone in British road safety. Updated for 2015, The Official Highway Code is essential reading for all road users in England, Scotland and Wales, providing all the latest rules of the road and traffic signs. All road users have a responsibility to keep their knowledge up-to-date, so make sure you do just that with the latest edition of this handy reference guide. Every day, on average, five people are killed and 60 people are seriously injured on our roads. If we're to bring those figures down, it's vital that all road users - drivers, motorcyclists, cyclists, horse riders and pedestrians - are familiar with all the rules in The

Official Highway Code. This 2015 edition includes the new drug-driving laws, HGV speed limit changes on single and dual carriageways in England and Wales, updated drink-driving limits in Scotland and general rule changes. The Highway Code is available in just about any format you can think of and is constantly updated to reflect changes in technology, understanding and the law. Please continue to read it - not just as a learner driver, but as a responsible lifelong road user - so we can keep Britain's roads among the safest in the world. An essential book for all accident and emergency departments, plastic surgery units, and burn facilities.

The new edition of Major Incident Medical Management and Support is a vital component in the blended learning course from Advanced Life Support Group (ALSG), which aims to provide hospital staff at all levels with essential information on the preparation, management and support elements of dealing with casualties in a major incident. Split into five sections, each focuses on the elements requisite in preparing for, and responding, to a major incident. The first section discusses the epidemiology and incidences of major inci-

dents and the structured approach to the hospital response. The second section contains the preparation required in planning for major incidents, including equipment and training. The third section covers the management of a major incident, concentrating on the clinical, nursing and management hierarchies. The fourth includes the various stages of support in a major incident, including declaring an incident and activating the plan, the reception, triage, definitive care and recovery phases of an incident. The final section focuses on special incidents which require additional consideration, including those involving hazardous chemicals, burns and children. Written in collaboration with the National Emergency Planning, Major Incident Medical Management and Support is an invaluable reference in the emergency department and beyond for staff needing to prepare for the rare, but inevitable, hospital major incidence response.

Aims to help those who organise music events so that the events run safely. Provides information needed by event organisers, their contractors and employees to help them satisfy the requirements of the Health and Safety at Work etc Act 1974

and associated regulations. It will also enable organisers to understand the needs of others concerned with events, such as the local authority and emergency services, with whom they will need to co-operate. Contains 33 chapters covering different types of venue, site provisions and facilities needed, management issues, relevant legislation.

This document gives guidance on legislation relevant to work at height and identifies good practice, which supports safe systems of work. The guidance is for use by fire and rescue services for planning operational service delivery and training

This guide covers the ADI qualification exam in a straightforward manner. It also gives comprehensive examples of all the lesson plans you will ever need. Beyond this it opens a number of doors, inviting instructors to explore the market in training qualified drivers, both in the classroom and on the road.

The Tactical Emergency Casualty Care Course Manual is the printed component for the NAEMTs 16-hour continuing education Tactical Emergency Casualty Care (TECC) Course. It may be used by both in-

structors and students as a resource to prepare for the TECC course and as a reference that discusses the current best practices for EMS providers to utilize in the response to and care of patients in a civilian tactical environment. The TECC Course does not offer certification as a tactical medic it is intended to teach all EMS providers the best patient care and safety practices in a civilian tactical environment, such as an active shooting hostile event. Composed of 10 lessons, The TECC Course Manual will: Cover the phases of care in a civilian tactical environment, Describe step-by-step the life-saving skills that may be performed in a civilian tactical environment, Provide safety and survival strategies for EMS providers and their patients In addition to the TECC Course Manual, instructors may also purchase the TECC Online Instructors Toolkit (9781284483888). This resource features 10 lesson presentations in PPT, as well as interactive patient simulations and skill stations that allow students to gain experience in a safe environment monitored by experienced EMS providers.

Think back to a time when paramedics didn't exist. When "drivers" simply brought in-

jured patients to the hospital. When the EMS industry was in its infancy. A time before Nancy Caroline. Dr. Caroline's work transformed EMS and the entire paramedic field. She created the first national standard curriculum for paramedic training in the United States. She also wrote the first paramedic textbook: Emergency Care in the Streets. The impact that Dr. Caroline had on EMS and health care spanned across the U.S. and abroad. From establishing EMS systems to training paramedics, to providing better nourishment and health care for orphans, her work had a profound impact on humanity. Throughout her life, Dr. Caroline brought a sense of excitement, joy, and humor to her work. The American Academy of Orthopaedic Surgeons is proud to continue Dr. Caroline's legacy. Her sense of excitement and humor live on in this text, which is dedicated to her. The Sixth Edition honors Dr. Caroline's work with a clear, fun, understandable writing style for which she was known. Welcome back a familiar training companion to your classroom! Say hello to Sidney Sinus, AV Abe, and a cast of memorable characters and amusing anecdotes. Make learning for your students more fun!

"The ultimate guide to anyone who is serious about passing the selection interview for becoming a Paramedic. It contains lots of sample interview questions and answers to assist you during your preparation and provides advice on how to gain higher scores. Created in conjunction with serving Paramedics, this comprehensive guide includes: How to prepare for the interview to ensure success. Gaining higher scores in order to improve career opportunities. Sample interview questions. Answers to the interview questions. Insider tips and advice. Advice from serving Paramedics."--back cover.

"An up-to-date, comprehensive guide to professional and academic qualifications in Britain - the Bible in fact!" -- Education & Training "The single best one-volume reference on British Educational awards in print." -- World Education News and Reviews * Reflects the many developments which have occurred within the changing field of educational, professional, academic, technical and vocational qualifications in Britain. * Takes account of the latest changes in university status, listing degree-awarding colleges of further and higher education in addition to the universities

themselves Gives up-to-date information on vocational qualifications including NVQs, GNVQs and SNVQs * Covers national secondary school examinations and more than 200 career fields, detailing their professional and accrediting bodies, levels of membership and qualifications. * Fully indexed, with a further index of designatory letters and abbreviations that, in today's world of the acronym, will prove invaluable

Familiarizes the reader with cardiac emergencies and skills used to manage them. Human factors is a scientific discipline which examines the interactions between components of a system, whilst aspiring to improve system performance and human well-being. Paramedics are often the first on scene in emergency and urgent situations, and the quality of care that patients receive is dependent on the performance of the paramedic, often working alone or as part of a small team and frequently in challenging environments. This book is an accessible and informative guide to the concepts of human factors and ergonomics in the field of paramedic practice. It shows how an understanding and application of these principles can improve

paramedic performance and well-being, and ultimately patient care. The system components of paramedic practice consist of the patient, the environment, the equipment, the paramedic and their team, the organisation they work in and the wider culture. This book brings together a range of specialist contributors to consider each of these components in detail through chapters which explore situational awareness, human-centred design, the well-being of the paramedic, systems thinking and safety culture among other topics. It aims to provide paramedics with practical advice and the knowledge of human factors that they need to make their first contact with a patient in need as safe and effective as possible for all involved.

The Latest Advances in Universal Design Thoroughly updated and packed with examples of global standards and design solutions, Universal Design Handbook, Second Edition, covers the full scope of universal design, discussing how to develop media, products, buildings, and infrastructure for the widest range of human needs, preferences, and functioning. This pioneering work brings together a rich variety of

expertise from around the world to discuss the extraordinary growth and changes in the universal design movement. The book provides an overview of universal design premises and perspectives, and performance-based design criteria and guidelines. Public and private spaces, products, and technologies are covered, and current and emerging research and teaching are explored. This unique resource includes analyses of historical and contemporary universal design issues from seven different countries, as well as a look at future trends. Students, advocates, policy makers, and design practitioners will get a theoretical grounding in and practical reference on the physical and social roles of design from this definitive volume. UNIVERSAL DESIGN HANDBOOK, SECOND EDITION, COVERS: United Nations Convention on the Rights of Persons with Disabilities U.S. accessibility codes and standards, including the Americans with Disabilities Act (ADA) Life safety standards and guidelines Universal design implementations in Norway, Japan, France, Germany, Brazil, Italy and the Old City of Jerusalem Planning ADA implementation in public educational institutions Urban scale and mass transpor-

tation universal design Designing inclusive experiences, including outdoor play settings Office and workspace design Universal design in home building and remodeling Products and technologies, including autos, web access, media, and digital content Universal design research initiatives, education, and performance assessments Ambulance Care Essentials (ACE) is a new book for emergency care assistants and others working in ambulance services within the NHS and private sectors. The book and online materials cover the content that you need to know in order to be an effective member of the ambulance crew. Important theoretical aspects of the role, such as the principles of communication, legal, ethical and professional issues and health and safety are explained in detail. However, this is a practical job and you will learn how to undertake safe manual handling, conduct a scene and patient assessment, and perform practical procedures such as managing an airway and assessing a patient's breathing and circulation. Supporting senior clinicians is also a key part of the emergency care assistant role, and the Ambulance Care Essentials book and online course (bought separate-

ly) have got this covered, with explanations on how to assist the paramedic with advanced airway techniques and obtaining intravenous cannulation. Other topics included in the Ambulance Care Essentials book and course ensure comprehensive coverage of the topics and patient populations that you will encounter, and includes: medical emergencies and trauma, cardiac arrest, obstetrics, paediatrics and older people.

This book addresses the theoretical elements of paramedic courses including psychology and sociology and provides clear links to practice.

"Law and Ethics for Paramedics is the first book which really grapples with the application of law and ethics in the unique situations that paramedics and other prehospital professionals find themselves. The book is clear, concise and eminently readable, but most of all, useful to operational ambulance clinicians and their managers." Tim Kilner, Senior Lecturer in Paramedic Science, University of Worcester, UK Written by paramedics for paramedics, this resource provides you with all the key information you will need to know as you navigate your way through the, often tricky

and, complicated area of law and ethics in paramedic practice. Eleven contributing authors, each with their own perspectives and clinical backgrounds, explain the essential principles and apply these across the whole of the UK. Chapters cover a range of topics including: Information governance Mental capacity Clinical negligence Paramedic use of social media Assessment and treatment of children Medicines management. Each topic is broken down into practical chunks with many chapters supported by case studies to help relate the content to paramedic practice. Sixteen case studies, on topics from resuscitation to consent, and useful top tips will help you develop, reflect on and consider your own ethical practice. The law and how it relates to your practice can be complex, but with the help of this handy guide you will quickly gain confidence and insight into the legislation surrounding this vital aspect of paramedic practice.

A concise and accessible text designed for paramedics and student paramedics looking for a quick reference guide to key assessment skills

Brought up-to-date with the latest gui-

dance, research and policy, this second edition of Ambulance Care Practice is an essential guide for paramedic students, trainee associate ambulance practitioners, those studying towards a certificate in first response emergency care and other ambulance clinicians. It provides a complete overview of the key skills, knowledge and understanding required to work at ambulance associate practitioner level or similar within the ambulance service, covering theoretical aspects and practical application, as well as a range of different clinical procedures and patient populations. Key features include:

- Clearly illustrated, step-by-step instructions for range of essential clinical skills and procedures including how to handle different types of trauma and cardiac arrest
- Detailed anatomical diagrams to provide the reader with the necessary context to carry out the practical elements of their job
- Evidence-based throughout and up-to-date with the latest guidance, policy and research
- Specific chapters on each area of patient assessment and specific patient populations and how to manage these effectively
- Chapters relevant to associate practitioner level including drug administration, men-

tal health and end of life care as well as an in-depth chapter on assisting the paramedic.

- In line with the National Education Network for Ambulance Services standards The book covers learning objectives from a range of courses offered by ambulance services. It is an essential resource for anyone wanting to prepare themselves for a role within the ambulance service as well as those hoping to become a more effective member of an emergency ambulance crew.

The JRCALC Pocket Book is the definitive guide to emergency care for healthcare professionals on the road and in the community. New to the 2018 edition are eight algorithms on managing birth, assessment charts for chemical incidents and updated tools for managing mental health illness. Your Pocket Book includes an extensive UK drugs formulary and Page for Age drugs tables which make medicines administration simple. JRCALC provides reference and reassurance for busy clinicians.

The need for joint medical and midwifery care is stressed in the latest CEMACH report, with a recommendation that contemporary midwifery education prepares midwives for problems in pregnancy and ad-

verse pregnancy outcome. Pre-conception care for women with medical disorders has also been stressed. Medical Disorders in Pregnancy is one of the first texts written specifically for midwives that provides an outline of common medical disorders that may be affected by pregnancy or which may cause pregnancy complications. For ease of use, all conditions are presented on two page templates, and each addresses: An explanation of the condition; Standard 'Non-pregnancy' treatment; Pre-conception care; Antenatal care; Intrapartum care, and Postnatal care. The management, treatment and care by both doctors and midwives are provided to allow a mutual understanding of each other's roles and responsibilities.

For ease of use and practicality Straightforward Second Edition is structured to provide one lesson per double-page spread (A/B/C/D), lasting around 90 minutes. All lessons are interlinked to promote better and more memorable learning, but there is the flexibility to pick out certain key sections to focus on certain language points. The third edition of the Emergency Ambulance Response Driver's Handbook is the

essential resource for all professional drivers of ambulances. It provides drivers with a safe and effective basis for their driving practice as well as an understanding of how to minimise any risk to ambulance drivers, passengers and other road users. The book is designed to serve as both an introductory resource for self-learning or alongside a training course as well as a text which can help to refresh and enhance your existing knowledge. Since the publication of the second edition in 2014, the book has been comprehensively reviewed by a team of healthcare professionals and brought up to date with the newest regulations and best practice advice. With an additional four chapters, this book forms a vital part of the training of any driver of emergency response vehicles. The third edition of the Emergency Ambulance Response Driver's Handbook includes: New chapters on Driving Commentary, Re-Prioritisation of Calls, Navigation and Smart Motorways Up-to-date chapters on Legal Exemptions and Non-Exemptions, Driver Responsibility, Vehicle Inspections and Safety Systems, Attending Incidents and Eco-Driving Learning outcomes at the beginning of each chapter Up-to-date legis-

lation and current guidance New chapters on Driving Commentary, Re-prioritisation of Calls, Navigation and Smart Motorways Full colour images to clarify driving advice and regulations Knowledge recap questions at the end of each chapter About the authorship This handbook was initiated by the Driver Training Advisory Group (DTAG) and is endorsed by the Association of Ambulance Chief Executives (AACE), who recommend that it is used for ambulance driver instruction and education. Contents The Law in Relation to Ambulance Driving Legal Exemptions and Non-Exemptions Driver Characteristics and Responsibilities Driving Commentary Vehicle Daily Inspections and Pre-Driving Checks Automatic Gearboxes Vehicle Operating and Safety Systems Audible and Visual Warnings Lighting Regulations Reversing and Manoeuvring Re-prioritisation of Calls Navigation Attending Incidents Smart Motorways Eco-Driving What is the difference between an academic and professional qualification? Who should get a professional qualification? Did you know that some professions can not be legally practised with a degree alone? Why get a UK qualification? Is it expensive to gain a British qualification? What is a

chartered institute or society, and is it better than a non-chartered body? What is the difference between a professional body and a trade union? These are all questions answered in this book which is designed to help individuals choose a career path and the right professional organisation. In today's world it isn't enough to have a qualification, you need to be able to meet with peers and use the valuable networks that are already in place to foster your profession. Your Professional Qualification provides a comprehensive survey of the qualifications available in the UK along with guidance on where they lead, entry requirements, where to apply and where to study. Derived from the vast and authoritative British Qualifications database, this important publication provides the first easily accessible guide to qualifications and how to get them in the UK. Built around a comprehensive directory of professional qualifying bodies each professional area is described in depth and its qualifications identified and explained. The book is supported by a simple website, which ensures purchasers of the book are kept up-to-speed with new developments.

"This is an excellent text which covers all of the important research methods in the field, including randomised control trials. A strong component of the text is the inclusion of chapters on ethics and the future of paramedic research... The use of paramedic examples throughout the chapters will help students and other budding paramedic researchers connect with the subject matter and help them link theory, evidence and practice." Professor Peter O'Meara, La Trobe Rural Health School, La Trobe University, Australia This practical book provides a no nonsense guide for student and qualified paramedics looking to understand the key elements of research, and what it means for their profession. The authors explain key concepts and methodologies to help you get to grips with the nature of paramedic research and how it works in practice. By drawing on a wealth of cases and examples, research is placed firmly in the context of clinical practice. The book will enable you to critique research and to engage in small-scale research projects of your own. Emphasising what you need to know, the book includes information on: Knowledge that underpins practice Key elements of qualitative and

quantitative research Research ethics and evidence based practice Undertaking a literature review Dissemination of research findings Considerations of the future for paramedic research Written by experienced lecturers, the authors offer practical advice and tips to more advanced researchers on getting work published and giving oral and poster presentations at conferences. Contributors: Jayne Cutter, Gary Rolfe, Megan Rosser, Julia Williams, Malcolm Woollard

This review incorporates the views and visions of 2,000 clinicians and other health and social care professionals from every NHS region in England, and has been developed in discussion with patients, carers and the general public. The changes proposed are locally-led, patient-centred and clinically driven. Chapter 2 identifies the challenges facing the NHS in the 21st century: ever higher expectations; demand driven by demographics as people live longer; health in an age of information and connectivity; the changing nature of disease; advances in treatment; a changing health workplace. Chapter 3 outlines the proposals to deliver high quality care for

patients and the public, with an emphasis on helping people to stay healthy, empowering patients, providing the most effective treatments, and keeping patients as safe as possible in healthcare environments. The importance of quality in all aspects of the NHS is reinforced in chapter 4, and must be understood from the perspective of the patient's safety, experience in care received and the effectiveness of that

care. Best practice will be widely promoted, with a central role for the National Institute for Health and Clinical Excellence (NICE) in expanding national standards. This will bring clarity to the high standards expected and quality performance will be measured and published. The review outlines the need to put frontline staff in control of this drive for quality (chapter 5), with greater freedom to use their exper-

tise and skill and decision-making to find innovative ways to improve care for patients. Clinical and managerial leadership skills at the local level need further development, and all levels of staff will receive support through education and training (chapter 6). The review recommends the introduction of an NHS Constitution (chapter 7). The final chapter sets out the means of implementation.