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### Dealing With Angry People - Communication Skills From ... 10 Tips on Dealing with Public Humiliation

Tips on Dealing with Public Humiliation . Most people face being embarrassed in public at one time or another, so it's a good idea to have some skills to deal with it. Remember that it's never a good idea to try to out-humiliate someone because it will only get worse as it escalates, and it doesn't make you seem any smarter if you do it.

Dealing with an Angry Public: The Mutual Gains Approach To Resolving Disputes [Field, Patrick, Susskind, Lawrence] on Amazon.-com. \*FREE\* shipping on qualifying offers. Dealing with an Angry Public: The Mutual Gains Approach To Resolving Disputes

### Conflict Management Skills When Dealing with an Angry Public

Here is some advice for negotiators dealing with an angry audience. Many public relations experts would argue that negotiations have no place in a crisis. Reveal as little as possible, they say, deny liability, and avoid all forums that could legitimize your adversaries views.

Dealing with the public can be difficult sometimes. But it can also be rewarding when you can help solve someone's problems. Use these tools next time you have to deal with the public. You will

see that your customer service skills will have dramatically improved.

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Dealing with an Angry Person in Public. Perhaps one of the most difficult situations for anyone is when they are forced to be involved in an angry confrontation in public. Dealing with an angry individual in public can be a difficult challenge; the severity of the situation depends upon the reason for the anger.

### 20 Expert Tactics for Dealing with Difficult People ...

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Dealing with an Angry Public: The Mutual Gains Approach to Resolving Disputes. by Lawrence Susskind and Patrick Field New York: The Free Press, 1996. Patrick Field on Dealing With An Angry Public (from CBI Reports, Fall 1996, vol. 1, issue 2) There are many reasons for the public to be angry.

### How to Deal With Angry People in the Workplace, In the ...

### Handling Difficult Customers in a Public Service Environment

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A collection of articles with useful information on overcoming community opposition, dealing with an angry public, and more. Dealing With an Angry Public Debra Stein. Contrary to popular belief, angry citizens are not an inevitable and unavoidable part of the decision-making process.

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Strategies for Dealing With Angry People. It's useful to know how to calm angry people down. When you can defuse someone's

anger, it can enhance your professional reputation, and it can help you deal with people who struggle to manage their emotions. Use the strategies below to deal with angry people. Stay Safe, and Involve Others

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#### **Dealing with an Angry Public**

Our strategy for Dealing with an Angry Public (spelled out in our book, Dealing with an Angry Public) is designed for use in both government and corporate arenas. This executive seminar will help you to confidently, quickly, and at minimal cost, regain credibility with groups who have been adversely affected, or who think they will be hurt, by what you have done or what you propose to do.

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#### **10 Tips on Dealing with Public Humiliation**

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Title: Dealing With An Angry Public: Publication Type: Journal Arti-

cle: Year of Publication: 1991: Authors: Susskind, L, Laws, D: Journal: The Maine Policy Review: Volume

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